



Pandora Workforce Capacity Building Series: *Leading and Supporting a Culture of Care*

Human service organisations deal with vulnerable populations and complex issues, increasing the risk of exposure to psychosocial hazards. Staff are at a higher risk of burnout, compassion fatigue, and vicarious trauma due to the nature of their work, making it crucial to manage psychosocial hazards effectively. Managing psychosocial hazards not only promotes the health and well-being of employees but also enhances the quality of services provided to clients.

By prioritizing psychosocial hazard management, human service organisations can create a supportive and safe work environment, leading to higher job satisfaction, productivity, and retention rates among staff.

This training aims to provide participants with the knowledge and skills to identify, assess, and effectively manage psychosocial hazards in the workplace, in accordance with the Safe Work Australia Code of Practice.

Learning Outcomes:

- Understand the concept of psychosocial hazards and the impact on health and safety in the workplace.
- Working familiarity with the relevant legislative framework; the Safe Work Australia Code of Practice.
- Learn how to identify and assess psychosocial hazards in the workplace.
- Gain knowledge of effective strategies for controlling and managing psychosocial hazards.
- Understand the importance of monitoring and reviewing control measures.

Tori Cooke brings two decades of practice as a social worker with experience and qualifications in governance, management and leadership. A well respected practitioner and leader who is passionate the importance of organisational strategies to support health and wellness for those working in human service delivery.

Packaged at \$189 (excl GST) per person for a three-hour interactive online or face to face workshop with reading material and practical tools included. This training is only available as a bespoke booking for organisations on request.

Please email your interest or register by
emailing pandoraprojects@outlook.com

